



**Ways to order:**

- Post completed form to **brightsolid online publishing ltd, 117 Fenchurch Street, London EC3M 5DY**
- Fax completed form to **+44 (0)20 3326 6301**
- Email completed form to **accounts@brightsolid.com**

**Organisation**   
**Contact name**   
**Address** 
**Country**   
**Postcode**   
**Tel**   
**Email Address**   
 Existing customer reference (if known)

<u>Vouchers</u>	<u>Number required</u>		
<b>£5 findmypast and 1911census voucher</b> 40 credits valid for 90 days <b>Also valid on 1911census.co.uk</b>	multiples of 5 only <input type="text"/>	x £5	£ <input type="text"/>
<b>3 month Full subscription (including 1911 census)</b> Access to all historical records for 90 days Excludes Living Relatives searches	<input type="text"/>	x £35	£ <input type="text"/>
<b>12 month Full subscription (including 1911 census)</b> Access to all historical records for 12 months Excludes Living Relatives searches	<input type="text"/>	x £110	£ <input type="text"/>
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <b>Discounts</b>                      10% if you spend between £100 - £499                      15% if you spend between £500 - £999                      20% if you spend £1000 and over                 </div> <p style="text-align: center;">All prices are inclusive of VAT Our VAT registration no. is <b>GB 927 167 212</b></p>	<b>Total value of order</b> ( minimum order value £100)		£ <input type="text"/>
	<b>Value of discount</b>		£ <input type="text"/>
	<b>Subtotal</b> (value of order minus discount)		£ <input type="text"/>
	<b>Postage and packing</b> (UK £4 / Europe £5 / World £8)		£ <input type="text"/>
	<b>TOTAL TO PAY</b>		£ <input type="text"/>

Your VAT registration no:

A full VAT receipt will be provided with your order

**Payment method**

- Cheque enclosed, made payable to **brightsolid online publishing ltd**
- Credit card - Mastercard / Visa    Cardholder's name:   
 Card number:   
 Expiry date:  /  (mm/yy)    Security code (last 3 digits on reverse)   
 Cardholder signature
- BACS payment to the following account:    Sort Code: **80-73-31** Account No: **06048023**  
**Brightsolid Online Publishing Ltd, Gateway House, Luna Place, Technology Park, Dundee, DD2 1TP**  
 Please quote 'vouchers' in the reference field and forward a remittance advice to the address above
- Invoice your company – your reference:

Please note: vouchers will not be despatched until payment has been made

- Please tick this box to indicate that you agree to the Terms and Conditions (see overleaf).  
 Please tick if you do not wish to appear on our online list of authorised voucher resellers.

# Terms and Conditions

## 1. Orders

Orders will be accepted only on receipt of the official order form accompanied by payment or payment details.

In placing an order you agree to be bound by these terms and conditions.

## 2. Minimum Order Value

The minimum order value for vouchers purchased directly from **findmypast.co.uk** is £100. If you wish to purchase individual vouchers or smaller volumes, please purchase directly from one of our resellers, listed on our website.

A charge for postage and packing, as indicated on the order form, will be levied.

## 3. Denominations

Vouchers are available in denominations of £5 (40 credits), £35 (3 month Full subscription) and £110 (12 month Full subscription).

## 4. Discounts

A discount of 10% (ten per cent) will be applied to orders with a value equal to or greater than £100 and less than £500.

A discount of 15% (fifteen per cent) will be applied to orders with a value equal to or greater than £500 and less than £1000.

A discount of 20% (twenty per cent) will be applied to orders with a value equal to or greater than £1000.

## 5. Payments

Payment may be made by cheque, credit card or by BACS transfer to **brightsolid online publishing ltd's** account.

If paying by BACS transfer, a remittance advice should be forwarded to **accounts@brightsolid.com** or **Fourth Floor, 117 Fenchurch Street, London EC3M 5DY**.

## 6. VAT

All prices quoted are inclusive of VAT where applicable.

A VAT receipt will be issued as part of our dispatch procedure.

## 7. Overseas Sales

For all orders dispatched to addresses outside the EU, the reseller agrees to make all reasonable endeavours to ensure that vouchers are not resold to anyone resident within the EU.

## 8. Delivery

Voucher orders will usually be dispatched by first class post within five working days of receipt of order but please allow up to 28 days for delivery.

If you do not receive your order within this period, please contact the Customer Support Team on **020 3326 6300** or **info@findmypast.co.uk**.

If your order cannot be fulfilled within 28 days, you will be contacted as soon as possible to notify you of the likely delay and to give you the option of cancelling your order and obtaining a full refund.

## 9. Risk

Risk of loss, destruction or damage to the vouchers remains with **findmypast.co.uk** until delivery to the reseller's address, whereupon risk shall pass to the reseller.

## 10. Defective Vouchers and Incomplete Orders

Any vouchers that do not arrive in a suitable condition for resale must be returned to **findmypast.co.uk** for replacement within 14 days of delivery.

You must notify **findmypast.co.uk** of any discrepancy between the number of vouchers ordered and the number supplied within 14 days of delivery. You will be required to supply the serial numbers of all the vouchers you have received.

## 11. Resale

Vouchers may be purchased for resale but should only be sold on if the packaging is intact and the scratch label has not been tampered with or damaged.

You may not resell the vouchers at above face value.

## 12. Listing as a Reseller

**findmypast.co.uk** shall have the right to make your details available to the public as an authorised reseller of **findmypast.co.uk** vouchers, unless you request in writing or indicate on the order form that you wish to be excluded.

## 13. Redemption

Individual vouchers may not be redeemed for cash in any circumstances. Individual vouchers are not sold on a sale or return basis and no return will be permitted unless the voucher is in some way defective.

## 14. Variation

**findmypast.co.uk** reserves the right to alter any of the above terms and conditions but undertakes that before so doing it will serve a reasonable notice upon the reseller.

## 15. Recall of Vouchers

From time to time **findmypast.co.uk** may choose to replace outstanding vouchers. You will be asked to return any vouchers and offered free replacements.

## 16. Refunds & Cancellations

Unused vouchers with a total value of not less than £50 may be returned to **findmypast.co.uk** and a refund obtained for the face value less a £10 handling charge and less any discount applied to the original order.

## 17. Enquiries and Complaints

Please address all enquiries or complaints to:

**Vouchers Department**  
**Findmypast.co.uk**  
**Fourth Floor, 117 Fenchurch Street**  
**London EC3M 5DY**

Tel: **020 3326 6300**

Email: **info@findmypast.co.uk**

## 18. Jurisdiction

The agreement shall be governed by and construed in accordance with the laws of England and the English courts shall have exclusive jurisdiction.